



PCP Gratings Ltd: Quality Policy

PCP Gratings Ltd. aims to continually improve the products and services we provide to meet our client's requirements and to produce finished work of which we can justifiably be proud.

The Company aims to achieve the above by implementing a quality management system that complies with the international standard BS EN ISO 9001 and BS EN 1090 Parts 1 and 2. We commit to meet the requirements of our clients and applicable legal and regulatory requirements. We also commit to the continual improvement of the system and to ensuring it remains effective.

The Company's strategic direction and drive for improvement is demonstrated through measurable objectives and key performance targets, that are reviewed and prioritised at Management Reviews. Objectives are consistent with the company's mission, vision, guiding principles and core values.

Achievement of this Policy involves all staff and they are individually responsible for the quality of their work. The company provides training and has established systems to assist all personnel to achieve the standards required. While we endeavour to produce work and offer a service that we can be proud of, we have to recognise that we don't always achieve our own standards. When a customer complaint is received, we are committed to investigating the complaint and will do our best to put right all justified complaints.

The policy, organisation and procedures necessary to achieve the necessary requirements are described in our quality management system.

A handwritten signature in black ink, appearing to read 'Peter Webster', with a long, sweeping underline.

Peter Webster

Managing Director

Reviewed 22/02/2026